

Articles of interest

- Article 23: EU trustmark for qualified trust services
- Article 24: Requirements for qualified trust service providers
 - 2. Qualified trust service providers providing qualified trust services shall:
 - (a) *inform the supervisory body of any change in provision of qualified trust services, including of the intention to cease its activities;*
 - (b) *employ staff and, if applicable, subcontractors who possess the necessary expertise, reliability, experience, and qualifications and who have received appropriate training regarding security and personal data protection rules and shall apply administrative and management procedures, which correspond to European or international standards;*
 - (c) *with regard to the risk of liability for damages in accordance with Article 13, maintain sufficient financial resources and/or obtain appropriate liability insurance, in accordance with national law;*
 - (d) *before entering into a contractual relationship, inform, in a clear and comprehensive manner, any person seeking to use a qualified trust service of the precise terms and conditions regarding the use of that service, including any limitation on its use;*
 - (e) *use trustworthy systems and products which are protected against modification and ensure the technical security and reliability of the process supported by them;*
 - (f) *use trustworthy systems to store data provided to them, in a verifiable form so that:*
 - - *they are publicly available for retrieval only where the consent of the person to whom the data relates has been obtained,*
 - - *only authorised persons can make entries and changes to the stored data,*
 - - *the data can be checked for authenticity;*
 - (g) *take appropriate measures against forgery and theft of data;*
 - (h) *record and keep accessible for an appropriate period of time, including after the activities of the qualified trust service provider have ceased, all relevant information concerning data issued and received by the qualified trust service provider, in particular for the purpose of providing evidence in legal proceedings and for the purpose of ensuring continuity of the service. Such recording may be done electronically;*
 - (i) *have an up-to-date termination plan to ensure continuity of service in accordance with provisions verified by the supervisory body under point (i) of Article 16(4);*
 - (j) *ensure lawful processing of personal data in accordance with Directive 95/46/EC;*
 - (k) *in case of qualified trust service providers issuing qualified certificates, establish and keep updated a certificate database.*