

Building Trust, Empowering the Digital Economy eIDAS Trust Services

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Background

Ministry of Economic Affairs and Climate Policy is responsible for the Telecommunications Law

- Political responsible for eIDAS Trust Services, Ministry of Interior and Kingdom Relations is responsible for eIDAS eID
- Currently involved in the eIDAS negotiations
- Member of EU Expert Group
- Member of ETSI
- Working on Large Scale Pilots for the EUDI Wallet

eIDAS and Trust Services can boost the Digital Single Market by increasing trust and user friendliness



Prehistory

- Signature Directive 1999/93, introduction of qualified certificate for signatures

- → National legislation necessary; Wet elektronische handtekeningen (NL, 2002), Signaturgesetz (DE, 2001)
- → No harmonization, no SB cooperation
- → Management system audit, paper check only by SB-NL, SB-NL lack of relevant knowledge

PKIO, PKI for government communication

- 3 certificate model (CIA), based on ETSI 101456 requirements for CSPs
- Root (Top CA) managed by the NL Government ("Staat der Nederlanden")
- Additional national interoperability requirements with supervision by government
- Initial focus on B2G, G2B, G2G. First CSPs PinkRoccade, DigiNotar, CIBG, DoD
- Services certificates (Websites, SSL), based on ETSI 102042 with same assurance level



Asteroid impact

DigiNotar hack in 2011

- man in the middle attack
- 500 false certificates issued
- caused by weak security practices (basic assurance level, PKIO certificates **NOT** affected)
- → Near complete shutdown of Dutch government traffic
- → DigiNator bankruptcy



Middle Ages (0)

DigiNotar resulted in a dramatic and substantial increase of

security awareness,

legal improvements and

organizational measures



Middle Ages (1)

- Report of the Dutch Safety Board Published in 2013 with a number of recommendations
- New Supervisory Body: Government Inspectorate Digital Infrastructure (RDI) with task of becoming knowledge center on Trust Services
- > Ministerial crisis manual and yearly exercise
- Increase organization agility by requiring multiple vendor strategy



Middle Ages (2)

- eIDAS regulation (2014, effective July 1, 2016)
 - Direct effect so national laws obsolete
 - Harmonized requirements
 - Product certification, based on ISO 17065
 - Autonomous responsibility and inspection right for national SBs after conformity assessment by accredited CAB



Middle Ages (3)

- > eIDAS regulation (2014, effective July 1, 2016)
 - Introduction of QWACs*
 - In NL QWACs required for Government organizations
 - For DoD Qualified Certificates including QWACs essential for Trust within NATO communication
 - Voluntary not-harmonized recognition of EV certificates (Green bar/lock)
 - Until another asteroid impact in 2018



Modern times (1)

- > eIDAS 2 Trust services (effective somewhere in 2024?!)
 - New Trust Services (rQES, Issuing of EAA, eArchiving, eLedgers)
 - Supervision of Trust Services even more strengthened
 - Enhanced governance and cooperation between SBs
 - Force recognition of QWACs by browsers (art 45.2)



Modern times (2)

- Recognition of QWACs by browsers
 - Weapon in the fight against internet fraud
 - Element in building trust in online services and digital economy
 - GDPR requires identification of the controller
 - Public authorities encouraged to use QWACs
 - QWACs required for PSD2
 - QWACs recommended for Relying Parties in the EUDI Wallet ecosystem



Modern times (3)

- > Final legal text of article 45 will consist of elements of Commission proposal, Council compromise and EP amendment text
 - → User-friendly display
 - → No measures taken contrary to obligation to recognize
 - → Precautionary measures by browsers in case of substantial and justified concerns



Modern times (4)

- Concerns about consistency and user friendliness of QWAC indication (UI)
- Concerns why high-trust certificates need extra requirements and audits
- Concerns on unilateral decision making for forced reduced life cycle for public and private services certificates (costs, resources, lack of automation) This also frustrates use of QWACs
- Concerns on implementation of two certificate approach with prediction of a new natural disaster



Future (0)

True cooperation is necessary



Future (1)

- Regulating trust instead of free market powers because of geopolitics
- More stress on digital autonomy/sovereignty
- > EU looking for partners that comply
- Out of the box approach needed
 - Zoning certificate stores by browsers (cf Public Trust certificates and Private trust certificates, QWACs within PSD2)
 - Adjusted indication QWACs not in certificate store
 - EU representation in CA/Browser Forum as "root program operator" (EDIFB)
 - Taking services certificates like S/MIME outside WebPKI scope